

AT TAHOE & TAHOE MANAGEMENT CONTRACT, RULES & DEPOSITS

I HAVE READ THIS CONTRACT, I AGREE TO OBEY THE RULES. I AUTHORIZE AT TAHOE TO CHARGE MY CREDIT CARD (DEPOSITS _____ when due) & (F.N.A.L.S. _____ when due), FOR LODGING/PACKAGE/TAX. I ALSO AUTHORIZE MY CREDIT CARD IN LIEU OF A CASH DAMAGE/ SECURITY/ PHONE DEPOSIT AND TO PAY FOR ALL DAMAGES MISSING ITEMS, PHONE CALLS, OR OTHER COSTS CAUSED BY ANY MEMBER OF MY PARTY.

CARD HOLDER NAME: _____ CREDIT CARD# _____ Exp. Date: _____
SIGNATURE: _____ DATE SIGNED: _____ MAX# IN PARTY _____ MAX# VEHICLES _____
MAILING ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____ RES# _____
CELL PHONE _____ DAY PHONE: _____ CHECK IN DATE _____
EMAIL ADDRESS: _____ CHECK OUT DATE _____

PLEASE FILL OUT CONTRACT, SIGN & EMAIL or FAX IMMEDIATELY TO: 1tahoecabin@gmail.com or FAX (775) 588-6800.
CHECK-IN after 3 PM at 601 Highway 5J, Zephyr Cove, NV, at the Pine Cone Resort.

***TO CONFIRM RESERVATION:** AT TIME OF BOOKING A NON-REFUNDABLE CHARGE OF 33% or \$100 if GREATER, and SIGNED CONTRACT RETURNED PROMPTLY. BALANCE DUE 60 DAYS PRIOR TO ARRIVAL. *SEND PAYMENT to: AT TAHOE, P. O. BOX 800, ZEPHYR COVE, NV 89448. **Per Nevada LAW CARRY CHAINS at all TIMES**

***CANCELLATION POLICY:** CANCEL 0 to 60 DAYS BEFORE ARRIVAL, FORFEIT FULL PAYMENT. CANCEL 61 DAYS or MORE FORFEIT 33% OF COST or \$100 if GREATER. DURING STORMY WEATHER, NO REFUNDS UNLESS ALL ROADS INTO TAHOE ARE COMPLETELY CLOSED TWELVE CONSECUTIVE HOURS OR MORE. YOUR RESERVATION IS VALID FOR THE REMAINDER OF THE TIME. ROAD CONDITIONS 800-427-7623 from CALIFORNIA, or 916-445-7623 877-NV-ROADS.

***AVOID ADDITIONAL CHARGES:** ITEMS (1-5) A MINIMUM \$35.00 SERVICE CHARGE PLUS MATERIAL & LABOR.

1. CHECK OUT & RETURN KEYS/CARDS/PASSES BY 11AM ON DEPARTURE DAY TO AVOID ADDITIONAL RENT.
2. RETURNED CHECKS CAUSE FOR RESERVATION TO BE CANCELLED.
3. DAMAGE, MISSING ITEMS, EXTRAORDINARY CLEANING, PHONE CALLS & CHARGES BILLED TO PROPERTY.
4. NO PETS! No Smoking! EVIDENCE OF SMOKING OR A PET INSIDE PROPERTY IS GROUNDS FOR EVICTION WITH NO REFUND OF RENT. YOU WILL BE CHARGED TO STEAM CLEAN CARPETS AND FOR DAMAGES.
5. KITCHEN CLEANED & ALL GARBAGE PLACED IN **TRASH CANS IN GARAGE or DUMPSTER OUTSIDE**
6. POSTAGE *THE GUEST IS TO NOTIFY OUR OFFICE OF ANY ITEM(S) LEFT. ITEMS DISPOSED OF AFTER 14 DAYS
7. VEHICLE PARKING: *VEHICLE WILL BE TOWED FOR VIOLATING PARKING RULES OR USING ANOTHER UNIT'S SPACE. *SUMMIT VLG, TAHOE VLG, LAKE VILLAGE & PINEWILD REQUIRE PARKING PERMITS for 1 or 2 CARS PER UNIT. (P.W. & L.V. 2ND CAR ONLY IF GUEST SLOT AVAILABLE). VIOLATION FEES CAN COST HUNDREDS OF DOLLARS.
8. VEHICLE MUST BE MOVED FROM PUBLIC STREETS & PARKING LOTS DURING SNOW REMOVAL OPERATIONS. *VIOLATORS WILL BE TOWED BY THE POLICE/SHERIFF/SECURITY. LARGE FINES AND FEES CHARGED.
9. \$75.00 SERVICE CHARGE PLUS ADDITIONAL COSTS FOR AFTER HOUR CALLS DUE TO TENANT ERROR.
10. \$500.00 MINIMUM CHARGE IF MGT SECURITY or POLICE ARE CALLED TO PROPERTY FOR ANY DISTURBANCE.

FIREWOOD IS NOT PROVIDED

WE CLEAN & INVENTORY AFTER EACH GUEST

**PLEASE LOCK DOORS, WINDOWS AND SET HEATERS TO 60 DEGREES PRIOR TO DEPARTURE.

**WE RESERVE THE RIGHT TO TRANSFER YOUR RESERVATION TO A COMPARABLE PROPERTY IF NECESSARY.

**NEVADA STATE LAW PROHIBITS THE USE OF ANY HOT TUB BY CHILDREN UNDER THE AGE OF 15.

OCCUPANTS AGREE TO HOLD PROPERTY OWNERS, AT TAHOE and TAHOE MANAGEMENT HARMLESS OF ANY DAMAGE TO SELF OR PROPERTY RESULTING IN ACCIDENT, INJURY OR LOSS DUE TO RAIN, SNOW, ICE, FLOOD, NEGLIGENCE, DEFECTIVE CONSTRUCTION, FIRE, THEFT, OR ANY REASON. *** YOU AND YOUR PARTY WILL BE EVICTED FOR: GROSS MISCONDUCT, DAMAGE, DISTURBING THE PEACE, HIGHER OCCUPANCY THAN AGREED, UNAUTHORIZED USE FOR WEDDINGS, RECEPTIONS, PARTIES OR LOUD GROUP FUNCTIONS OR BUSES DELIVERING OCCUPANTS.

TAHOE MANAGEMENT AND AT TAHOE ARE NOT RESPONSIBLE FOR ITEMS LEFT AT PROPERTIES.

****NO REFUNDS**** IF YOU FIND YOUR LODGING UNSATISFACTORY, *****CALL OUR 24 HOUR NUMBERS: 775 588-4504 or 775 749-3011 IMMEDIATELY TO REPORT THE PROBLEM. ***** **CALL FOR TRAVEL INSURANCE **
AFTER HOURS CHECK-IN: MUST CALL (775) 588-4504 or (775) 749-3011 FOR VEEJED INSTRUCTIONS.